BLOSSOM HILL
A Place to Flourish, Where Life Blooms

Questions to Ask When Touring an Assisted Living Home

A free checklist from Blossom Hill Assisted Living, Woodbury, MN. Bring it to every tour and tick each question once you have a clear answer.

Care and staff

- [ ] Who is on site at night, and how quickly does someone respond to a call for help?
- [ ] How many residents does each caregiver look after during the day and at night?
- [ ] What training do caregivers have? Is a nurse involved in care plans and medication setup?
- [ ] How is the care plan made, how often is it reviewed, and how is the family included?
- [ ] What happens if my loved one's needs increase? When would they need to move?

Health and medications

- [ ] Who gives medications, and how are doses and changes from the doctor tracked?
- [ ] How do you work with doctors, pharmacies, therapists and the hospital?
- [ ] Can you support the specific needs we have (diabetes, transfers, behaviors, memory, diet)?

Safety and accessibility

- [ ] Is the home wheelchair accessible: ramp, wide doors, roll-in shower, grab bars?
- [ ] How are falls prevented, and what happens after a fall?
- [ ] What is the emergency plan for fire, power outages and severe weather?

Daily life

- [ ] What does a normal day look like? Can residents keep their own routines?
- [ ] Can you show me a weekly menu? How are special diets and religious food needs handled?
- [ ] What activities are offered, and are outings possible?
- [ ] When can family visit? Can residents bring their own furniture, and are pets allowed?

Cost and paperwork

- [ ] Which payments are accepted: CADI, Brain Injury (BI) or Elderly Waiver, private pay, insurance?
- [ ] What is included in the monthly cost, and what costs extra?
- [ ] May I see the UDALSA (the state disclosure of services), the contract and the Assisted Living Bill of Rights?
- [ ] Is the facility licensed? (You can check a license with the Minnesota Department of Health.)

What to notice during the visit

- [ ] Is the home clean, bright and free of strong odors?
- [ ] Do residents look comfortable, and do staff speak to them kindly and by name?
- [ ] Did staff answer questions clearly and without rushing you?

Notes

Free help choosing services in Minnesota: Disability Hub MN 866-333-2466 | Minnesota Aging Pathways 800-333-2433 | Assisted living licensing questions: Minnesota Department of Health 651-201-4200